## DOCUMENTS REQUIRED TO ACCESS THE THERMAL CENTER SERVICES

- Medical recipe of the specialist or general practitioner, issued during the current year;
- Diagnosis and related thermal treatment in the exact terms provided by the Ministry of Health and that the completed recipe is complete and legible in its entirety, otherwise the spa, having to comply with the new ASL provisions, cannot accept them;

### How to reach us:

Highway A1 Rome-Naples Exit San Vittore del Lazio, for those arriving from the South

Recommended Cassino exit, for those arriving from the North

S.S. Appia exit Castelforte - Suio Terme (near the bridge over the Garigliano)

The nearest airports are those of

Capodichino (NA) (80 km from Suio Terme) Fiumicino (RM) (130 km from Suio Terme)

#### COSTUMER SATISFACTION

The Hotel Terme Santamaria management periodically checks the organizational adjustment also through the advice and complaints of users who are invited to use the "Customer Satisfaction

Questionnaire" form in acceptance.

The Hotel Terme Santamaria is certified according to the standard UNI EN ISO 9001

FOR MORE DETAILS, PLEASE
REFER TO THE SERVICE CARD OF
HOTEL TERME SANTAMARIA
AVAILABLE AT COPY AT THE
ACCEPTANCE



# Service Guide

Hotel Terme Santamaria Via delle Terme, 423 04021- Suio di Castelforte (LT)

Tel 0771.672216 Fax 0771.672452

Sito Internet: www.termesantamaria.it E-mail: santamariaterme@libero.it

Rev. 4 del 02.05.2018

The thermal waters that are born from our sources are rich in minerals, of therapeutic virtues and beneficial for the organism.

Particularly suitable for the treatment of arthoreumatic, otorhinolaryngological, respiratory, dermatological and female genital tract diseases.

The structure, in addition to the medical director of the plant, always present during the course of the therapies, avails itself of the consultancy of two specialist medical figures: an orthopedist, an otolaryngologist and a cardiologist

The Thermal Structure has four branches affiliated with the National Health Service:

- Sludge and therapeutic baths -
- Mud and annexing showers -
- Therapeutic baths for arthoreumatic diseases -
  - Inhalations and Aerosols -

In support of the structure, the hotel, the bar service and the restaurant.

#### PUBLIC OPENING HOURS

The Hotel Terme Santamaria opens in the period between April and December and carries out its services in the days from Monday to Saturday with the following schedule:

Servizio	Lun- Sab	Dom	Note
Direction	08.00 - 13.00	Closed	
Administrative secretary	07.00 - 12.30 15.00 - 18.00	Closed	
Balneotherapy mud departments	06.00 - 13.00	Closed	
Inhalations and aerosol department	7.00 - 11.30 15.00- 18.00	Closed	
Massage therapy	06.30 - 13.00	Closed	By reservation only
Specialistic examinations			By reservation only

The booking of therapies, like that of the hotel services, can be made through:

- e-mail:
- fax:
- phone;
- direct request;

Reservations for treatments (especially for mud-balneotherapy and massotherapy) are welcome at least two weeks in advance

The patient will have access to treatment if the Health Director does not find any contraindication.

Patients can access only one course of treatment a year, with the exception of some cases that enjoy special forms of exemption.

In this Structure, persons with reduced mobility, unaccompanied children and women in an advanced state of pregnancy are entitled to priority in receiving the services requested.